

The West Central Florida Area Agency on Aging, Inc.

# Your Local Aging Resource Center

## ELDER HELPLINE

Our trained Information and Referral Specialists help seniors and their caregivers make informed decisions about available assistance. It is the starting point in getting connected with programs or services that can meet the needs of the senior or caregiver.

## SHINE

(Serving Health Insurance Needs of Elders)

Our trained Volunteers can assist seniors and their caregivers by providing information about Medicare, Medicaid and other health insurance issues. SHINE can also provide information about Medicare Part D, long-term care insurance planning and assistance with obtaining low cost prescription drugs.

To contact either program, please call:

West Central Florida  
Area Agency on Aging, Inc.

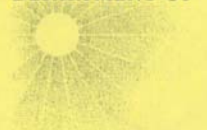


Assistance. Advocacy. Answers on Aging.

**1-800-96 ELDER**  
**(1-800-963-5337)**

Monday-Friday 8:00 am to 5:00 pm

DEPARTMENT OF



**ELDER  
AFFAIRS**  
STATE OF FLORIDA

If at any time, you suspect that a senior is a victim of abuse, neglect or exploitation, please call:

**1-800-96-ABUSE or 1-800-962-2873**

The West Central Florida Area Agency on Aging, Inc., is a not-for-profit corporation, which administers public funds and private grants and donations for senior services in Hillsborough, Manatee, Polk, Highlands and Hardee Counties. The Agency, mandated by the Federal Older Americans Act, exists to promote the independence, dignity, health and well-being of our elder citizens; to plan, fund and administer a coordinated continuum of services; to facilitate and enhance service delivery; and to advocate for the needs of older Americans.